## STUDENT LIFE DEPARTMENT 2016-2017 ASSESSMENT REPORT

## MISSION

Student Life creates learning opportunities by providing co - curricular programs to foster student education and enhance the overall educational experience of students. It is learning that happens outside of the classroom. Involvement in programs and activities from Student Life develops student's leadership skills, team - work abilities, and time management skills.

The vision of Student Life is to create opportunities on campus through our programming, councils, events, and partnerships that will develop student's leadership, personal, and professional abilities.

## GOALS

Overall Outcomes for Student Affairs:

- Enrollment: Target key enrollment sectors that are underserved or have recruitment potential to expand access.
- Hawaii Graduation Initiative: Increase the participation and completion rates of students, particularly Native Hawaiian, low-income, and those from underserved regions.
- High Performance: Identify and change structures and processes that potentially impede student progress or student success.

Department Goals to support outcome:

- Develops, plans, implements, evaluates a comprehensive co-curricular student life program including educational, social, cultural \& recreational components, student government, activities, organizations, and other special interest groups.
- Provide high quality services, including promoting student involvement on campus and assisting students/staff with the proper resources.
- Recruit students to participate in co-curricular activities to complement their education.


## DEPARTMENTAL DASHBOARD

- Student Life oversees 7 program areas: Student Government Council, Student Activities Council, Campus Clubs, Campus Tours, Student Lounge, Commencement and Maui Fit.
- Chartered Student Organizations (CSO) "is a campus-wide student association organized to carry out the functions or operations on behalf os the university for the purpose of serving the entire student body on its campus".
The entire policy can be found by clicking the link below: https://www.hawaii.edu/policy/index.php?action=viewPolicy\&policySection=rp\&p olicyChapter=7\&policyNumber=202\&menuView=closed
- We have 3 CSO's on campus:

1) Associated Students of the University of Mau College (ASUHMC) Student Government Council (SG): There were a total of 29 council members. Here is the break down by semesters: Spring 2016: 9, Fall 2016: 8, Spring 2017: 7, and Fall 2017: 5 council members.
2) Student Activities Council (SAC): There were a total of 29 council members. Here is the break down by semesters: Spring 2016: 8, Fall 2016: 9, Spring 2017: 8, and Fall 2017: 4 council members.

- 3) Board of Student Publications (BOSP). BOSP has been under the direction of the English department since fall 2015. BOSP has 2 divisions, the Ho'oulu Student Newspaper and the Nā Leo Journal which is a compilation of students writing submissions and art work.


## Ho'oulu

Spring 2016-3 regular student employees and 55 articles (with support of the Journalism class).
Fall 2016-3 regular student employees and 11 articles
Spring 2017-2 regular student employees; 27 articles published, numerous submissions (with support of the journalism class).
Fall 2017-2 regular student employees; stipends available for freelance writers; 3 articles published to date of those submitted
Nā Leo
Spring 2016-1 student employee-will get exact number of published pieces from editor
Fall 2016-1 student employee-will get exact number of published pieces from editor
Spring 2017-1 student employee-30 published, plus featured in planner, numerous submissions
Fall 2017-1 student employee--31 published to date

- Registered Independent Organization (RIO) aka Campus Clubs "RIO means a student organization, association or club that has been formed to meet special interests of certain groups of students on campus".

The entire policy can be found by clicking the link below:
https://www.hawaii.edu/policy/index.php?action=viewPolicy\&policySection=rp\&p olicyChapter=7\&policyNumber=202\&menuView=closed
There were 52 Here is the break down by semesters: Spring 2016: 14, Fall 2016: 12, Spring 2017: 14, and Fall 2017: 12

- Campus Tours: Student Life continues to provide individual and group tours to prospective students. The tour is approximately 60 minutes and covers the entire campus. Data is being complied.
- Student Lounge: The Student Lounge is a comfortable area open to students for gathering, studying, and relaxing between classes. The lounge is currently equipped with furniture, vending machines, microwaves, TV's, game equiptment. The Student Lounge may also be used to host student events such as open stage, live entertainment, movie nights, and other departmental events. Please be considerate when events are in the Lounge. Student Life monitors the lounge, and continues to enforce the rules to ensure a safe place for students. No data is being collected for the lounge.
- Commencement: This event is supported by a campus wide collective effort overseen by the Chancellor. Student Life's responsibility is to provide the most up to date information to the students via the website as well as congratulatory letters to each graduate. Data is being compiled.
- Maui Fit: The facility offered a wide variety of fitness classes and gym equipment use. Plans are in place to convert the facility into a gym only format and will be for student, faculty, and staff use. Membership is free to all students and is currently being funded by the Student Government and Student Activities fee. Discussions are being held regarding the implementation of a new fee to support and maintain Maui Fit.


## POINTS OF PRIDE

- Offered free membership to all students to UH Maui Fit.
- Provided support to the new Maui Fit Director by creating an exit plan, assisting with approving student assistant timesheets, and overseeing the budget that funds the student assistants
- Developed a strong relationship with the First Year Coordinator to facilitate the Welcome Event for all new students.
- Continued to develop the Student Activities Council in collaboration with the Student Government Council.
- Provided Leadership opportunities for both the Student Government Council and Student Activities Council.
- Increased student awareness of planned events on campus through the Student Government Council, Student Activities Council, and campus clubs by inviting them to weekly meetings, collaborating events, and access to student fees via campus flyers, campus promotions, and emails.
- Continue to provide campus support to all departments and programs to carry out their missions of student engagement.
- Collaborated with the Recruitment Coordinator focusing on Early College by proving in-depth campus visits and learning about specific academic programs on campus. Plans are in place to offer these visits to all Maui County high schools.
- Worked closely with Vice Chancellor of Student Affairs to develop a leadership training framework that will include CAS, Expectations, Self assessment, tools in reaching a consensus, and SG/SAC's role in student success. Ongoing training will be focused around the identified Student Affairs Council for the Advancement of Standards (CAS): Student Development, Like Skills, and Social Justice.
- Collaborated with the entire campus to effectively carry out the successful spring commencement ceremony. . Commencement has been held on the campus over the last 2 years and has been very successful and highly attended.


## ASSESSMENT ACTIVITIES 2015-2016

Overview:

The Student Life Office is an innovative stand-alone unit that works in conjunction with other College and Student Affairs units/offices. The purpose of the Student Life Office is two-fold. First, it provides diverse planned student activities that involve students in the campus and promote student life activities. Co-curricular activities provide students with on-campus venues for leadership and collective involvement, enhanced social and cultural opportunities, recreational events, and community services and insight. Secondly, the Student Life Office is the institutional proponent for a student government that provides students a formal student role or voice in campus decisionmaking. These two interrelated on-campus student programs serve to enhance the college learning experience, create opportunities for leadership development and civic responsibility, lead to a more enjoyable and successful college experience, and promote student retention, persistence, and graduation rates.

We believe that all students have leadership potential and that their particular contributions, aptitudes, and abilities can be reinforced education, training, and development. Moreover, we believe that leadership is a process, and the expansive goal of leadership programs is to promote a culture of engaged and ethical leadership.

Findings from the National Study: Developing Leadership Capacity in College Students is the over arching theme for leadership development for this Student Life Program Review.
"Helping students develop the integrity and strength of character that prepare them for leadership may be one of the most challenging and important goals of higher education" (King, 1977, p.87). Increasingly, higher education is being turned to as a
source for potential change given its significant role in developing leadership capacity among today's youth (Astin, 1993; Astin \& Astin, 2000; Morse, 1989, 2004).

## Learning Outcome/Program Objective 1

The student learning outcomes that were selected are directly tied to the Overall Outcomes for Student Affairs, specifically the Hawaii Graduation Initiative: Increase the participation and completion rates of students, particularly Native Hawaiian, lowincome, and those from underserved regions.

## Student Learning Outcome 1:

Communication Skills: Students will communicate effectively in a variety of settings within a diverse community, through an understanding and appreciation of cultural diversity, student organizations, and community.

## Methods and Measures

1. Students will participate in oral presentations, group facilitation, and/or meeting management.
2. $100 \%$ of the students who have participated by presenting, facilitating, and/or managing a meeting will submit a written reflection summary on their performance experience and communication skills.
3. The student reflection papers will be measured using a rubric for the assessment of oral communication skills.

## Findings

Students did participate in presentations, group facilitations, and meeting management however no data was compiled to be reported.

## Conclusions/Status

Assessment for this learning outcome is ongoing and will be establish for the AY 2017/2018.

## Student Learning Outcome 2:

Budgets: Students will develop and manage annual organizational budgets relating to the organization that they are involved with.

## Methods and Measures

1. Students will develop the production and presentation of the annual budgets.
2. Students will collect data by compiling all financial requests, receipts, and payments and will cross reference with the UH Kuali Financial Management System and provide reports on the actual balances of the budget.

## Findings

Trainings were held with the students and reports were provided by the students, however the data reporting shows that the students need more extensive training and templates in place for concise data collection. Conclusions/Status

Assessment for this learning outcome is ongoing and will be in established for the AY 2017/2018.

## Student Learning Outcome 3:

Leadership participation: Increase participation in Student Life and student leadership roles to be more reflective of campus enrollment.

## Methods and Measures

1. Students will develop a recruitment strategy to increase student participation.
2. Data collected from the strategies will be compiled in spreadsheets and compared with participation data from events and/or organization involvement.

## Findings:

A review of the CCSSE data collected on participation rates was a determining factor for this student learning outcome. Data revealed that only a very low percentage of students are participating in co - curricular activities on campus. Continued efforts are being placed on increasing participation by all students whether part time or full time. Assessments for this learning outcome will be in place prior to the next academic year.

## Conclusions/Status

Assessment for this learning outcome is ongoing and will be established for the AY 2017/2018.

## Student Learning Outcome 4:

Community: Students will demonstrate an awareness of one's community, and the role and responsibility that he or she plays within the community.

## Methods and Measures

1. Following any community involvement and/or event, students will reflect on their experience in a written reflection summary.
2. $90 \%$ of students will report that they have developed an increased sense of community awareness and engagement.
3. The student reflection papers will be measured using a rubric for the assessment of global awareness.

## Findings

Community events provided volunteer opportunities for students while serving a need in the campus community such as the Maui Food Bank Drives. No assessment was in place at that time.

## Conclusions/Status

Additional efforts towards community service learning opportunities for students will be a focus in the coming year as well as collaborating with our Service Learning Coordinator.

## Student Learning Outcome 5:

Faculty \& Staff Participation: The percentage of faculty and staff who indicate that they are satisfied with their experience as a club advisor will increase to over $55 \%$.

## Methods and Measures

1. Will issue a survey to all attendees regarding their engagement with Student Life
2. Will reach a $55 \%$ satisfaction rate after their experience

## Findings

Training sessions were held in the spring and fall 2016 semesters however no data was compiled to be reported and the proper assessments were not in place at the time of the training sessions.

## Conclusions/Status

Assessment for this learning outcome is ongoing and will be established for the AY 2017/2018.

## Overall Conclusions

According to the CCSSE data (See Attachment A, Item 10, 13.1, 13.2, 13.3), our students are not participating in co-curricular activities like we anticipated. There is significant data reflecting the importance of student engagement however without the proper training in leadership development in place, especially for our student leaders, we will continue to face low or no participation in co - curricular activities.

## BUDGET

See Attached

## PLANS FOR THE COMING YEAR

Develop a comprehensive training schedule for all Chartered Student Organizations (Student Government Council and Student Activities Council), Registered Independent Organizations (Campus Clubs).
Include assessment tools to measure all student learning outcomes.
Continue to incorporate leadership development in program planning.

## ATTACHMENTS

Student Life Attachment A: Community College Survey of Student Engagement - 2016 Student Life Attachment B: Developing Leadership Capacity in College Students:
Findings from a National Study
Student Life Attachment C: Budget Priorities

2017-2018 Budget Priorities

| 2017-2018 Budget Priorities |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Unit Abbreivations: |  |  |  |  | SA=Student Affairs |  |
| Strategic Theme Abbreviations: |  |  |  | SS=Student Success |  | HPOKA=Hawai'i Papa O Ke Ao |
| Theme ${ }^{\text {T }}$ SU=Sustainability |  |  | CW=Community and Workforce |  |  | QL=Quality of Learning |
| Unit Rank | $\begin{aligned} & \hline \text { Theme } \\ & \hline \text { Rank } \\ & \hline \end{aligned}$ | Item | $\frac{\text { New } / \mathrm{I}}{\text { Existing }}$ | $\begin{array}{\|c} \hline \text { Compliance } \\ \hline \text { Safety } \\ \hline \end{array}$ | $\frac{\text { Funding }}{\text { Info }}$ | Notes |
|  | Student Success | Student Employment Funding for the Student Life Office and the Maui Fit facility (\$ 74,880.00 total: 6 SA's $\$ 12 / \mathrm{hr} \times 20 \mathrm{hrs} / \mathrm{wk} \times 52$ wks/yr; fringe included) | Existing |  |  | SA's are a vital part of the Student Life Office and additional support is necessary. Increasing SA funding will enable the Student Life Coordinator to work more efficiently on high-level assignments with minimal interruption by allowing us to offer more hours to SA's as well as train SA's on addressing more complex questions and completing advanced tasks. The SA's currently assist with the coordination of campus tours, Student Lounge reservation, fiscal processing, and other office tasks. |
|  | Student Success | Civil Service Clerk, SR 10, Step A, \$ $29,340.00$ | New |  |  | The primary purpose of this position it to provided administrative and clerical support to the Student Life Coordinator, office management, event planning and execution assistance, informational services, and assist in student employee supervision (Position description is available unon reauest). |

Communuity College Survey of Student Engagement - 2016 Frequencies: UHMC compared to UHCC and Nationwide

|  |  | UHMC |  | UHCC |  | Nationwide |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item | Responses | Count | Percent | Count | Percent | Count | Percent |
| Item 1 |  |  |  |  |  |  |  |
| 1. Did you begin college at this college or elsewhere? | Started here | 351 | 72.5 | 1,822 | 66.1 | 307,181 | 70.9 |
|  | Started elsewhere | 133 | 27.5 | 936 | 33.9 | 125,878 | 29.1 |
|  | Total | 484 | 100 | 2,758 | 100 | 433,060 | 100 |
| Item 4: In your experiences at this college during the current school year, about how often have you done each of the following? |  |  |  |  |  |  |  |
| 4a. Asked questions in class or contributed to class discussions [ACTCOLL] | Never | 22 | 4.6 | 81 | 2.9 | 11,765 | 2.7 |
|  | Sometimes | 149 | 30.8 | 953 | 34.5 | 139,591 | 32.2 |
|  | Often | 154 | 31.8 | 940 | 34 | 153,452 | 35.4 |
|  | Very often | 159 | 32.8 | 788 | 28.5 | 128,355 | 29.6 |
|  | Total | 484 | 100 | 2,761 | 100 | 433,163 | 100 |
| 4b. Made a class presentation [ACTCOLL] | Never | 84 | 17.3 | 505 | 18.4 | 113,493 | 26.3 |
|  | Sometimes | 197 | 40.7 | 1,062 | 38.7 | 175,860 | 40.7 |
|  | Often | 149 | 30.8 | 776 | 28.2 | 98,723 | 22.9 |
|  | Very often | 54 | 11.2 | 404 | 14.7 | 43,497 | 10.1 |
|  | Total | 484 | 100 | 2,747 | 100 | 431,572 | 100 |
| 4c. Prepared two or more drafts of a paper or assignment before turning it in [STUEFF] | Never | 62 | 13 | 451 | 16.5 | 83,860 | 19.5 |
|  | Sometimes | 137 | 28.5 | 774 | 28.3 | 126,139 | 29.4 |
|  | Often | 152 | 31.5 | 913 | 33.4 | 128,994 | 30 |
|  | Very often | 130 | 27 | 597 | 21.8 | 90,648 | 21.1 |
|  | Total | 481 | 100 | 2,735 | 100 | 429,640 | 100 |
| 4d. Worked on a paper or project that required integrating ideas or information from various sources [STUEFF] | Never | 32 | 6.7 | 227 | 8.3 | 40,129 | 9.3 |
|  | Sometimes | 125 | 26 | 627 | 22.9 | 108,477 | 25.2 |
|  | Often | 184 | 38.2 | 1,073 | 39.2 | 160,987 | 37.4 |
|  | Very often | 140 | 29.2 | 811 | 29.6 | 120,716 | 28.1 |
|  | Total | 481 | 100 | 2,738 | 100 | 430,309 | 100 |
| 4e. Came to class without completing readings or assignments [STUEFF] | Never | 144 | 30 | 657 | 24 | 146,211 | 34.1 |
|  | Sometimes | 259 | 54.1 | 1,610 | 58.9 | 225,099 | 52.4 |
|  | Often | 56 | 11.6 | 335 | 12.3 | 41,259 | 9.6 |
|  | Very often | 20 | 4.3 | 133 | 4.9 | 16,710 | 3.9 |
|  | Total | 479 | 100 | 2,735 | 100 | 429,279 | 100 |
| 4f. Worked with other students on projects during class [ACTCOLL] | Never | 43 | 8.9 | 231 | 8.4 | 50,534 | 11.8 |
|  | Sometimes | 163 | 33.8 | 890 | 32.5 | 160,556 | 37.4 |
|  | Often | 191 | 39.7 | 1,035 | 37.8 | 145,629 | 34 |
|  | Very often | 85 | 17.6 | 582 | 21.2 | 72,021 | 16.8 |
|  | Total | 481 | 100 | 2,738 | 100 | 428,739 | 100 |
| 4 g . Worked with classmates outside of class to prepare class assignments [ACTCOLL] | Never | 144 | 30 | 758 | 27.7 | 158,909 | 37 |
|  | Sometimes | 197 | 40.9 | 1,160 | 42.4 | 161,891 | 37.7 |
|  | Often | 104 | 21.6 | 570 | 20.8 | 75,206 | 17.5 |
|  | Very often | 36 | 7.5 | 246 | 9 | 33,943 | 7.9 |
|  | Total | 480 | 100 | 2,733 | 100 | 429,949 | 100 |
| 4h. Tutored or taught other students (paid or voluntary) [ACTCOLL] | Never | 334 | 70 | 1,850 | 67.5 | 310,845 | 72.1 |
|  | Sometimes | 106 | 22.1 | 622 | 22.7 | 82,863 | 19.2 |
|  | Often | 30 | 6.3 | 157 | 5.7 | 24,265 | 5.6 |
|  | Very often | 7 | 1.5 | 113 | 4.1 | 12,869 | 3 |
|  | Total | 478 | 100 | 2,743 | 100 | 430,842 | 100 |
| 4i. Participated in a community-based project as a part of a regular course [ACTCOLL] | Never | 295 | 61.4 | 1,651 | 60.4 | 318,654 | 74.3 |
|  | Sometimes | 129 | 26.8 | 711 | 26 | 76,132 | 17.7 |
|  | Often | 31 | 6.4 | 264 | 9.7 | 23,555 | 5.5 |
|  | Very often | 26 | 5.3 | 107 | 3.9 | 10,607 | 2.5 |
|  | Total | 481 | 100 | 2,734 | 100 | 428,948 | 100 |


|  |  | UHMC |  | UHCC |  | Nationwide |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item | Responses | Count | Percent | Count | Percent | Count | Percent |
| 4j. Used the Internet or instant messaging to work on an assignment | Never | 19 | 4 | 109 | 4 | 27,266 | 6.4 |
|  | Sometimes | 87 | 18.2 | 507 | 18.5 | 90,986 | 21.2 |
|  | Often | 123 | 25.7 | 833 | 30.5 | 129,433 | 30.2 |
|  | Very often | 249 | 52.1 | 1,285 | 47 | 181,267 | 42.3 |
|  | Total | 477 | 100 | 2,735 | 100 | 428,951 | 100 |
| 4 k . Used e-mail to communicate with an instructor [STUFAC] | Never | 14 | 2.9 | 99 | 3.6 | 26,295 | 6.1 |
|  | Sometimes | 121 | 25.1 | 663 | 24.3 | 120,061 | 28 |
|  | Often | 144 | 29.9 | 889 | 32.6 | 138,333 | 32.2 |
|  | Very often | 203 | 42.1 | 1,079 | 39.5 | 144,682 | 33.7 |
|  | Total | 481 | 100 | 2,730 | 100 | 429,371 | 100 |
| 41. Discussed grades or assignments with an instructor [STUFAC] | Never | 29 | 6 | 204 | 7.4 | 37,258 | 8.7 |
|  | Sometimes | 201 | 42.2 | 1,142 | 41.6 | 170,458 | 39.6 |
|  | Often | 147 | 30.8 | 850 | 31 | 134,235 | 31.2 |
|  | Very often | 100 | 21 | 548 | 20 | 87,977 | 20.5 |
|  | Total | 477 | 100 | 2,743 | 100 | 429,927 | 100 |
| 4 m . Talked about career plans with an instructor or advisor [STUFAC] | Never | 126 | 26.3 | 729 | 26.8 | 109,805 | 25.6 |
|  | Sometimes | 217 | 45.5 | 1,220 | 44.8 | 184,370 | 43 |
|  | Often | 79 | 16.5 | 505 | 18.6 | 87,365 | 20.4 |
|  | Very often | 56 | 11.7 | 266 | 9.8 | 47,598 | 11.1 |
|  | Total | 478 | 100 | 2,720 | 100 | 429,137 | 100 |
| 4 n . Discussed ideas from your readings or classes with instructors outside of class [STUFAC] | Never | 174 | 36.5 | 961 | 35.3 | 186,837 | 43.6 |
|  | Sometimes | 209 | 43.9 | 1,173 | 43.1 | 159,139 | 37.1 |
|  | Often | 60 | 12.5 | 423 | 15.5 | 56,872 | 13.3 |
|  | Very often | 33 | 7 | 164 | 6 | 25,593 | 6 |
|  | Total | 476 | 100 | 2,720 | 100 | 428,441 | 100 |
| 4o. Received prompt feedback (written or oral) from instructors on your performance [STUFAC] | Never | 21 | 4.3 | 143 | 5.2 | 29,854 | 7 |
|  | Sometimes | 122 | 25.5 | 821 | 30.1 | 138,310 | 32.2 |
|  | Often | 210 | 43.8 | 1,129 | 41.4 | 168,111 | 39.2 |
|  | Very often | 127 | 26.5 | 632 | 23.2 | 92,855 | 21.6 |
|  | Total | 480 | 100 | 2,726 | 100 | 429,129 | 100 |
| $4 p$. Worked harder than you thought you could to meet an instructor's standards or expectations [ACCHALL] | Never | 39 | 8.2 | 209 | 7.6 | 39,757 | 9.3 |
|  | Sometimes | 144 | 30.1 | 1,020 | 37.2 | 154,171 | 35.9 |
|  | Often | 190 | 39.7 | 1,015 | 37 | 154,746 | 36 |
|  | Very often | 105 | 22 | 498 | 18.2 | 80,730 | 18.8 |
|  | Total | 479 | 100 | 2,742 | 100 | 429,404 | 100 |
| 4q. Worked with instructors on activities other than coursework [STUFAC] | Never | 255 | 54.5 | 1,501 | 55.5 | 279,541 | 65.7 |
|  | Sometimes | 137 | 29.4 | 801 | 29.6 | 95,860 | 22.5 |
|  | Often | 54 | 11.5 | 285 | 10.5 | 35,225 | 8.3 |
|  | Very often | 22 | 4.6 | 118 | 4.4 | 14,720 | 3.5 |
|  | Total | 467 | 100 | 2,705 | 100 | 425,346 | 100 |
| 4 r . Discussed ideas from your readings or classes with others outside of class (students, family members, co-workers, etc.) [ACTCOLL] | Never | 47 | 9.8 | 349 | 12.8 | 59,862 | 13.9 |
|  | Sometimes | 164 | 34.2 | 1,095 | 40.1 | 161,470 | 37.5 |
|  | Often | 163 | 33.8 | 786 | 28.8 | 125,351 | 29.1 |
|  | Very often | 107 | 22.2 | 498 | 18.3 | 83,738 | 19.5 |
|  | Total | 481 | 100 | 2,728 | 100 | 430,421 | 100 |
| 4s. Had serious conversations with students of a different race or ethnicity other than your own | Never | 110 | 22.9 | 554 | 20.3 | 96,059 | 22.3 |
|  | Sometimes | 115 | 23.9 | 749 | 27.5 | 133,937 | 31.2 |
|  | Often | 104 | 21.6 | 667 | 24.5 | 104,669 | 24.4 |
|  | Very often | 152 | 31.6 | 756 | 27.7 | 95,169 | 22.1 |
|  | Total | 481 | 100 | 2,727 | 100 | 429,833 | 100 |


|  |  | UHMC |  | UHCC |  | Nationwide |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item | Responses | Count | Percent | Count | Percent | Count | Percent |
| 4t. Had serious conversations with students who differ from you in terms of their religious beliefs, political opinions, or personal values | Never | 142 | 29.5 | 695 | 25.5 | 106,268 | 24.7 |
|  | Sometimes | 133 | 27.6 | 885 | 32.5 | 142,109 | 33.1 |
|  | Often | 96 | 19.8 | 603 | 22.2 | 99,895 | 23.3 |
|  | Very often | 111 | 23.1 | 539 | 19.8 | 81,177 | 18.9 |
|  | Total | 482 | 100 | 2,722 | 100 | 429,449 | 100 |
| 4u. Skipped class | Never | 243 | 50.8 | 1,204 | 44 | 228,889 | 53.1 |
|  | Sometimes | 209 | 43.6 | 1,322 | 48.3 | 177,158 | 41.1 |
|  | Often | 23 | 4.7 | 141 | 5.1 | 17,406 | 4 |
|  | Very often | 4 | 0.9 | 71 | 2.6 | 7,466 | 1.7 |
|  | Total | 479 | 100 | 2,737 | 100 | 430,918 | 100 |
| Item 5: During the current school year, how much has your coursework at this college emphasized the following mental activities? |  |  |  |  |  |  |  |
| 5a. Memorizing facts, ideas, or methods from your courses and readings so you can repeat them in pretty much the same form | Very little | 40 | 8.2 | 120 | 4.4 | 27,890 | 6.5 |
|  | Some | 124 | 25.7 | 704 | 25.7 | 116,166 | 26.9 |
|  | Quite a bit | 211 | 43.8 | 1,095 | 39.9 | 167,946 | 38.9 |
|  | Very much | 108 | 22.3 | 826 | 30.1 | 119,609 | 27.7 |
|  | Total | 483 | 100 | 2,745 | 100 | 431,611 | 100 |
| 5b. Analyzing the basic elements of an idea, experience, or theory [ACCHALL] | Very little | 13 | 2.7 | 86 | 3.1 | 18,369 | 4.3 |
|  | Some | 118 | 24.5 | 636 | 23.2 | 108,721 | 25.3 |
|  | Quite a bit | 215 | 44.5 | 1,250 | 45.6 | 185,147 | 43 |
|  | Very much | 136 | 28.2 | 768 | 28 | 117,992 | 27.4 |
|  | Total | 482 | 100 | 2,740 | 100 | 430,229 | 100 |
| 5c. Synthesizing and organizing ideas, information, or experiences in new ways [ACCHALL] | Very little | 26 | 5.5 | 124 | 4.5 | 27,782 | 6.5 |
|  | Some | 126 | 26.2 | 814 | 29.9 | 129,303 | 30.2 |
|  | Quite a bit | 196 | 40.7 | 1,086 | 39.9 | 167,258 | 39 |
|  | Very much | 134 | 27.7 | 700 | 25.7 | 103,986 | 24.3 |
|  | Total | 482 | 100 | 2,723 | 100 | 428,329 | 100 |
| 5d. Making judgments about the value or soundness of information, arguments, or methods [ACCHALL] | Very little | 61 | 12.6 | 259 | 9.5 | 49,162 | 11.5 |
|  | Some | 160 | 33.2 | 854 | 31.3 | 142,076 | 33.1 |
|  | Quite a bit | 169 | 35 | 1,028 | 37.7 | 149,259 | 34.8 |
|  | Very much | 92 | 19.2 | 583 | 21.4 | 88,381 | 20.6 |
|  | Total | 482 | 100 | 2,724 | 100 | 428,878 | 100 |
| 5e. Applying theories or concepts to practical problems or in new situations [ACCHALL] | Very little | 37 | 7.8 | 242 | 8.8 | 39,114 | 9.1 |
|  | Some | 133 | 27.8 | 801 | 29.2 | 133,411 | 31 |
|  | Quite a bit | 185 | 38.6 | 1,006 | 36.7 | 154,928 | 36.1 |
|  | Very much | 124 | 25.9 | 691 | 25.2 | 102,234 | 23.8 |
|  | Total | 479 | 100 | 2,739 | 100 | 429,687 | 100 |
| 5f. Using information you have read or heard to perform a new skill [ACCHALL] | Very little | 16 | 3.4 | 220 | 8 | 33,289 | 7.7 |
|  | Some | 114 | 23.6 | 676 | 24.7 | 115,205 | 26.7 |
|  | Quite a bit | 183 | 37.9 | 997 | 36.4 | 156,314 | 36.3 |
|  | Very much | 170 | 35.2 | 849 | 31 | 126,394 | 29.3 |
|  | Total | 483 | 100 | 2,740 | 100 | 431,202 | 100 |
| Item 6: During the current school year, about how much reading and writing have you done at this college? |  |  |  |  |  |  |  |
| 6a. Number of assigned textbooks, manuals, books, or book-length packs of course readings [ACCHALL] | None | 18 | 3.8 | 88 | 3.3 | 13,742 | 3.2 |
|  | 1 to 4 | 191 | 39.9 | 1,189 | 43.9 | 178,018 | 41.7 |
|  | 5 to 10 | 144 | 29.9 | 774 | 28.6 | 126,523 | 29.7 |
|  | 11 to 20 | 60 | 12.5 | 351 | 13 | 60,763 | 14.2 |
|  | More than 20 | 67 | 14 | 305 | 11.3 | 47,397 | 11.1 |
|  | Total | 480 | 100 | 2,708 | 100 | 426,443 | 100 |


|  |  | UHMC |  | UHCC |  | Nationwide |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item | Responses | Count | Percent | Count | Percent | Count | Percent |
| 6b. Number of books read on your own (not assigned) for personal enjoyment or academic enrichment [STUEFF] | None | 121 | 25.3 | 836 | 30.9 | 138,893 | 32.6 |
|  | 1 to 4 | 237 | 49.7 | 1,294 | 47.8 | 194,431 | 45.6 |
|  | 5 to 10 | 67 | 14 | 354 | 13.1 | 54,461 | 12.8 |
|  | 11 to 20 | 26 | 5.4 | 125 | 4.6 | 20,033 | 4.7 |
|  | More than 20 | 27 | 5.6 | 97 | 3.6 | 18,502 | 4.3 |
|  | Total | 478 | 100 | 2,707 | 100 | 426,318 | 100 |
| 6c. Number of written papers or reports of any length [ACCHALL] | None | 37 | 7.6 | 239 | 8.9 | 39,692 | 9.3 |
|  | 1 to 4 | 128 | 26.7 | 747 | 27.7 | 132,117 | 31 |
|  | 5 to 10 | 151 | 31.3 | 888 | 32.9 | 136,197 | 32 |
|  | 11 to 20 | 88 | 18.4 | 527 | 19.5 | 75,861 | 17.8 |
|  | More than 20 | 77 | 15.9 | 300 | 11.1 | 42,123 | 9.9 |
|  | Total | 481 | 100 | 2,702 | 100 | 425,990 | 100 |
| Item 7 |  |  |  |  |  |  |  |
| 7. Mark the response that best represents the extent to which your examinations during the current school year have challenged you to do your best work at this college [ACCHALL] | (1) Extremely easy | 1 | 0.2 | 24 | 0.9 | 3,997 | 1 |
|  | -2 | 4 | 0.8 | 39 | 1.5 | 8,172 | 2 |
|  | -3 | 29 | 6.5 | 124 | 4.8 | 24,812 | 6 |
|  | -4 | 118 | 25.8 | 650 | 25 | 102,342 | 24.9 |
|  | -5 | 163 | 35.8 | 936 | 36 | 140,080 | 34.1 |
|  | -6 | 87 | 19.1 | 578 | 22.2 | 90,438 | 22 |
|  | (7) Extremely challenging | 54 | 11.8 | 249 | 9.6 | 40,490 | 9.9 |
|  | Total | 457 | 100 | 2,600 | 100 | 410,331 | 100 |
| Item 8: Which of the following have you done, are you doing, or do you plan to do while attending this college? |  |  |  |  |  |  |  |
| 8a. Internship, field experience, co-op experience, or clinical assignment | I have not done nor plan to do | 174 | 36.3 | 1,025 | 38 | 160,021 | 37.8 |
|  | I plan to do | 211 | 43.9 | 1,198 | 44.5 | 194,741 | 46 |
|  | I have done | 95 | 19.8 | 471 | 17.5 | 68,447 | 16.2 |
|  | Total | 480 | 100 | 2,695 | 100 | 423,209 | 100 |
| 8b. English as a second language course | I have not done nor plan to do | 396 | 82.5 | 2,182 | 81 | 353,531 | 83.5 |
|  | I plan to do | 29 | 6 | 193 | 7.2 | 24,282 | 5.7 |
|  | I have done | 55 | 11.5 | 320 | 11.9 | 45,611 | 10.8 |
|  | Total | 480 | 100 | 2,694 | 100 | 423,425 | 100 |
| 8c. Developmental/remedial reading course | I have not done nor plan to do | 303 | 62.9 | 1,770 | 65.7 | 304,692 | 72 |
|  | I plan to do | 77 | 16 | 409 | 15.2 | 38,861 | 9.2 |
|  | I have done | 101 | 21.1 | 517 | 19.2 | 79,790 | 18.8 |
|  | Total | 481 | 100 | 2,696 | 100 | 423,343 | 100 |
| 8d. Developmental/remedial writing course | I have not done nor plan to do | 253 | 52.7 | 1,594 | 59.2 | 281,469 | 66.5 |
|  | I plan to do | 90 | 18.8 | 471 | 17.5 | 45,837 | 10.8 |
|  | I have done | 137 | 28.5 | 630 | 23.4 | 96,210 | 22.7 |
|  | Total | 480 | 100 | 2,695 | 100 | 423,516 | 100 |
| 8e. Developmental/remedial math course | I have not done nor plan to do | 227 | 47.4 | 1,337 | 49.7 | 230,733 | 54.6 |
|  | I plan to do | 94 | 19.6 | 623 | 23.2 | 60,572 | 14.3 |
|  | I have done | 158 | 33 | 729 | 27.1 | 131,415 | 31.1 |
|  | Total | 479 | 100 | 2,689 | 100 | 422,720 | 100 |
| 8f. Study skills course | I have not done nor plan to do | 291 | 61.2 | 1,600 | 59.8 | 264,413 | 62.6 |
|  | I plan to do | 114 | 24 | 754 | 28.2 | 85,557 | 20.3 |
|  | I have done | 71 | 14.8 | 321 | 12 | 72,270 | 17.1 |
|  | Total | 476 | 100 | 2,675 | 100 | 422,239 | 100 |
| 8 g . Honors course | I have not done nor plan to do | 341 | 71.7 | 1,905 | 71.3 | 295,650 | 70.3 |
|  | I plan to do | 117 | 24.7 | 658 | 24.6 | 100,384 | 23.9 |
|  | I have done | 17 | 3.6 | 110 | 4.1 | 24,759 | 5.9 |


|  |  | UHMC |  | UHCC |  | Nationwide |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item | Responses | Count | Percent | Count | Percent | Count | Percent |
|  | Total | 475 | 100 | 2,673 | 100 | 420,793 | 100 |
| 8h. College orientation program or course | I have not done nor plan to do | 324 | 67.5 | 1,508 | 56.1 | 225,163 | 53.3 |
|  | I plan to do | 67 | 14 | 504 | 18.7 | 57,677 | 13.7 |
|  | I have done | 89 | 18.5 | 677 | 25.2 | 139,487 | 33 |
|  | Total | 480 | 100 | 2,689 | 100 | 422,327 | 100 |
| 8i. Organized learning communities (linked courses/study groups led by faculty or counselors) | I have not done nor plan to do | 320 | 66.9 | 1,658 | 61.6 | 289,617 | 68.4 |
|  | I plan to do | 116 | 24.3 | 669 | 24.8 | 87,448 | 20.7 |
|  | I have done | 42 | 8.8 | 366 | 13.6 | 46,404 | 11 |
|  | Total | 479 | 100 | 2,694 | 100 | 423,469 | 100 |
| Item 9: How much does this college emphasize each of the following? |  |  |  |  |  |  |  |
| 9a. Encouraging you to spend significant amounts of time studying [ACCHALL] | Very little | 18 | 3.9 | 100 | 3.7 | 15,832 | 3.7 |
|  | Some | 95 | 20 | 519 | 19.2 | 88,049 | 20.7 |
|  | Quite a bit | 211 | 44.4 | 1,231 | 45.5 | 177,846 | 41.7 |
|  | Very much | 150 | 31.7 | 858 | 31.7 | 144,344 | 33.9 |
|  | Total | 474 | 100 | 2,708 | 100 | 426,071 | 100 |
| 9b. Providing the support you need to help you succeed at this college [SUPPORT] | Very little | 18 | 3.8 | 87 | 3.2 | 19,204 | 4.5 |
|  | Some | 94 | 19.9 | 544 | 20.1 | 87,584 | 20.6 |
|  | Quite a bit | 199 | 42 | 1,082 | 40.1 | 169,028 | 39.7 |
|  | Very much | 163 | 34.3 | 988 | 36.6 | 149,483 | 35.1 |
|  | Total | 474 | 100 | 2,700 | 100 | 425,298 | 100 |
| 9c. Encouraging contact among students from different economic, social, and racial or ethnic backgrounds [SUPPORT] | Very little | 64 | 13.5 | 252 | 9.3 | 66,772 | 15.8 |
|  | Some | 110 | 23.2 | 700 | 25.9 | 125,562 | 29.6 |
|  | Quite a bit | 159 | 33.4 | 918 | 34 | 127,490 | 30.1 |
|  | Very much | 143 | 30 | 829 | 30.7 | 104,104 | 24.6 |
|  | Total | 476 | 100 | 2,699 | 100 | 423,928 | 100 |
| 9d. Helping you cope with your nonacademic responsibilities (work, family, etc.) [SUPPORT] | Very little | 153 | 32.4 | 764 | 28.3 | 155,737 | 36.7 |
|  | Some | 147 | 31 | 948 | 35.1 | 140,599 | 33.2 |
|  | Quite a bit | 105 | 22.1 | 615 | 22.8 | 79,119 | 18.7 |
|  | Very much | 68 | 14.5 | 373 | 13.8 | 48,654 | 11.5 |
|  | Total | 473 | 100 | 2,701 | 100 | 424,109 | 100 |
| 9e. Providing the support you need to thrive socially [SUPPORT] | Very little | 106 | 22.5 | 499 | 18.6 | 106,160 | 25.1 |
|  | Some | 141 | 29.9 | 1,014 | 37.7 | 157,892 | 37.4 |
|  | Quite a bit | 147 | 31 | 726 | 27 | 101,945 | 24.1 |
|  | Very much | 78 | 16.6 | 449 | 16.7 | 56,335 | 13.3 |
|  | Total | 472 | 100 | 2,688 | 100 | 422,333 | 100 |
| 9f. Providing the financial support you need to afford your education [SUPPORT] | Very little | 89 | 18.8 | 601 | 22.3 | 88,559 | 20.9 |
|  | Some | 120 | 25.4 | 798 | 29.5 | 111,117 | 26.2 |
|  | Quite a bit | 133 | 28.2 | 677 | 25.1 | 112,896 | 26.7 |
|  | Very much | 131 | 27.7 | 624 | 23.1 | 110,739 | 26.2 |
|  | Total | 472 | 100 | 2,700 | 100 | 423,311 | 100 |
| 9g. Using computers in academic work | Very little | 15 | 3.2 | 93 | 3.4 | 19,690 | 4.6 |
|  | Some | 53 | 11.3 | 408 | 15.1 | 65,254 | 15.3 |
|  | Quite a bit | 149 | 31.5 | 800 | 29.6 | 133,670 | 31.4 |
|  | Very much | 255 | 54 | 1,407 | 51.9 | 206,589 | 48.6 |
|  | Total | 472 | 100 | 2,707 | 100 | 425,203 | 100 |
| Item 10: About how many hours do you spend in a typical 7-day week doing each of the following? |  |  |  |  |  |  |  |
| 10a. Preparing for class (studying, reading, writing, rehearsing, doing homework, or other activites related to your program) [STUEFF] | None | 2 | 0.5 | 28 | 1 | 6,633 | 1.6 |
|  | 1-5 hours | 154 | 32.5 | 948 | 35 | 168,031 | 39.5 |
|  | 6-10 hours | 158 | 33.4 | 880 | 32.5 | 128,516 | 30.2 |
|  | 11-20 hours | 95 | 20.1 | 493 | 18.2 | 78,014 | 18.3 |
|  | 21-30 hours | 36 | 7.7 | 212 | 7.8 | 28,398 | 6.7 |
|  | More than 30 hours | 28 | 5.9 | 146 | 5.4 | 15,631 | 3.7 |
|  | Total | 472 | 100 | 2,707 | 100 | 425,224 | 100 |


|  |  | UHMC |  | UHCC |  | Nationwide |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item | Responses | Count | Percent | Count | Percent | Count | Percent |
| 10b. Working for pay | None | 116 | 24.6 | 664 | 24.7 | 101,770 | 24 |
|  | 1-5 hours | 26 | 5.5 | 166 | 6.2 | 27,321 | 6.4 |
|  | 6-10 hours | 38 | 7.9 | 245 | 9.1 | 29,880 | 7.1 |
|  | 11-20 hours | 69 | 14.6 | 492 | 18.3 | 57,393 | 13.5 |
|  | 21-30 hours | 82 | 17.2 | 518 | 19.3 | 79,594 | 18.8 |
|  | More than 30 hours | 143 | 30.2 | 602 | 22.4 | 127,778 | 30.2 |
|  | Total | 474 | 100 | 2,688 | 100 | 423,736 | 100 |
| 10c. Participating in college-sponsored activities (organizations, campus publications, student government, intercollegiate or intramural sports, etc.) | None | 345 | 72.7 | 2,075 | 77.1 | 336,423 | 79.3 |
|  | 1-5 hours | 110 | 23.1 | 427 | 15.9 | 60,290 | 14.2 |
|  | 6-10 hours | 12 | 2.5 | 108 | 4 | 14,010 | 3.3 |
|  | 11-20 hours | 5 | 1.1 | 52 | 1.9 | 7,234 | 1.7 |
|  | 21-30 hours | 0 | N/A | 16 | 0.6 | 3,038 | 0.7 |
|  | More than 30 hours | 3 | 0.6 | 13 | 0.5 | 3,185 | 0.8 |
|  | Total | 474 | 100 | 2,691 | 100 | 424,181 | 100 |
| 10d. Providing care for dependents living with you (parents, children, spouse, etc.) | None | 227 | 47.7 | 1,173 | 43.6 | 193,022 | 45.6 |
|  | 1-5 hours | 74 | 15.5 | 567 | 21.1 | 71,260 | 16.8 |
|  | 6-10 hours | 40 | 8.5 | 272 | 10.1 | 35,482 | 8.4 |
|  | 11-20 hours | 35 | 7.4 | 179 | 6.7 | 25,598 | 6 |
|  | 21-30 hours | 23 | 4.8 | 95 | 3.5 | 16,044 | 3.8 |
|  | More than 30 hours | 76 | 16.1 | 404 | 15 | 81,955 | 19.4 |
|  | Total | 475 | 100 | 2,690 | 100 | 423,361 | 100 |
| 10e. Commuting to and from classes | None | 46 | 9.6 | 168 | 6.2 | 31,488 | 7.4 |
|  | 1-5 hours | 310 | 65.4 | 1,698 | 63.1 | 284,480 | 67.1 |
|  | 6-10 hours | 75 | 15.8 | 509 | 18.9 | 68,516 | 16.2 |
|  | 11-20 hours | 28 | 5.9 | 196 | 7.3 | 23,002 | 5.4 |
|  | 21-30 hours | 4 | 0.8 | 52 | 1.9 | 7,065 | 1.7 |
|  | More than 30 hours | 12 | 2.4 | 69 | 2.6 | 9,627 | 2.3 |
|  | Total | 474 | 100 | 2,693 | 100 | 424,177 | 100 |
| Item 11: Mark the number that best represents the quality of your relationships with people at this college. |  |  |  |  |  |  |  |
| 11a. Other students | (1) Unfriendly, unsupportive, sense of alienation | 1 | 0.3 | 22 | 0.8 | 4,880 | 1.1 |
|  | -2 | 12 | 2.4 | 53 | 1.9 | 10,173 | 2.4 |
|  | -3 | 22 | 4.5 | 88 | 3.2 | 21,035 | 4.9 |
|  | -4 | 60 | 12.5 | 358 | 13.2 | 68,764 | 16.2 |
|  | -5 | 89 | 18.6 | 550 | 20.3 | 92,274 | 21.7 |
|  | -6 | 125 | 26.3 | 790 | 29.1 | 111,444 | 26.2 |
|  | (7) Friendly, supportive, sense of belonging | 168 | 35.3 | 850 | 31.4 | 116,755 | 27.5 |
|  | Total | 477 | 100 | 2,710 | 100 | 425,324 | 100 |
| 11b. Instructors | (1) Unavailable, unhelpful, unsympathetic | 0 | N/A | 4 | 0.2 | 2,867 | 0.7 |
|  | -2 | 3 | 0.6 | 29 | 1.1 | 6,156 | 1.4 |
|  | -3 | 5 | 1 | 69 | 2.5 | 14,935 | 3.5 |
|  | -4 | 28 | 5.9 | 229 | 8.4 | 47,605 | 11.2 |
|  | -5 | 76 | 15.8 | 482 | 17.8 | 83,979 | 19.7 |
|  | -6 | 131 | 27.4 | 832 | 30.7 | 130,716 | 30.7 |
|  | (7) Available, helpful, sympathetic | 235 | 49.3 | 1,068 | 39.4 | 139,176 | 32.7 |
|  | Total | 477 | 100 | 2,712 | $100$ | 425,434 | 100 |


|  |  | UHMC |  | UHCC |  | Nationwide |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item | Responses | Count | Percent | Count | Percent | Count | Percent |
| 11c. Administrative personnel and offices | (1) Unhelpful, inconsiderate, rigid | 4 | 0.9 | 50 | 1.9 | 13,404 | 3.2 |
|  | -2 | 13 | 2.8 | 81 | 3 | 18,912 | 4.5 |
|  | -3 | 24 | 5.1 | 149 | 5.5 | 32,447 | 7.6 |
|  | -4 | 61 | 12.8 | 541 | 20 | 78,559 | 18.5 |
|  | -5 | 112 | 23.6 | 561 | 20.7 | 89,237 | 21 |
|  | -6 | 116 | 24.5 | 656 | 24.3 | 95,837 | 22.6 |
|  | (7) Helpful, considerate, flexible | 144 | 30.3 | 665 | 24.6 | 96,372 | 22.7 |
|  | Total | 475 | 100 | 2,703 | 100 | 424,768 | 100 |
| Item 12: How much has your experience at UHMC contributed to your knowledge, skills, and personal development in the following areas? |  |  |  |  |  |  |  |
| 12a. Acquiring a broad general education | Very little | 31 | 6.5 | 120 | 4.4 | 22,612 | 5.3 |
|  | Some | 106 | 22.4 | 508 | 18.7 | 89,935 | 21.2 |
|  | Quite a bit | 153 | 32.4 | 1,147 | 42.3 | 172,081 | 40.6 |
|  | Very much | 184 | 38.8 | 934 | 34.5 | 139,332 | 32.9 |
|  | Total | 474 | 100 | 2,709 | 100 | 423,961 | 100 |
| 12b. Acquiring job or work-related knowledge and skills | Very little | 81 | 17.1 | 379 | 14 | 73,697 | 17.4 |
|  | Some | 134 | 28.2 | 856 | 31.7 | 121,817 | 28.8 |
|  | Quite a bit | 130 | 27.3 | 793 | 29.3 | 126,841 | 30 |
|  | Very much | 130 | 27.4 | 677 | 25 | 100,940 | 23.8 |
|  | Total | 474 | 100 | 2,705 | 100 | 423,295 | 100 |
| 12c. Writing clearly and effectively | Very little | 42 | 8.9 | 167 | 6.2 | 40,335 | 9.5 |
|  | Some | 93 | 19.8 | 640 | 23.7 | 111,969 | 26.4 |
|  | Quite a bit | 185 | 39.2 | 1,105 | 41 | 160,143 | 37.8 |
|  | Very much | 152 | 32.2 | 785 | 29.1 | 111,100 | 26.2 |
|  | Total | 472 | 100 | 2,697 | 100 | 423,546 | 100 |
| 12d. Speaking clearly and effectively | Very little | 39 | 8.2 | 209 | 7.7 | 50,231 | 11.9 |
|  | Some | 100 | 21.2 | 677 | 25.1 | 116,210 | 27.5 |
|  | Quite a bit | 182 | 38.5 | 1,048 | 38.8 | 151,085 | 35.7 |
|  | Very much | 152 | 32.1 | 765 | 28.3 | 105,762 | 25 |
|  | Total | 472 | 100 | 2,699 | 100 | 423,287 | 100 |
| 12e. Thinking critically and analytically | Very little | 15 | 3.2 | 108 | 4 | 22,756 | 5.4 |
|  | Some | 94 | 20 | 537 | 19.9 | 92,797 | 21.9 |
|  | Quite a bit | 202 | 42.8 | 1,128 | 41.9 | 172,716 | 40.8 |
|  | Very much | 161 | 34.1 | 922 | 34.2 | 134,846 | 31.9 |
|  | Total | 472 | 100 | 2,695 | 100 | 423,115 | 100 |
| 12f. Solving numerical problems | Very little | 65 | 14 | 319 | 11.9 | 55,764 | 13.2 |
|  | Some | 105 | 22.4 | 748 | 27.9 | 117,493 | 27.8 |
|  | Quite a bit | 188 | 40.2 | 910 | 33.9 | 144,342 | 34.1 |
|  | Very much | 109 | 23.4 | 707 | 26.4 | 105,301 | 24.9 |
|  | Total | 467 | 100 | 2,684 | 100 | 422,900 | 100 |
| 12g. Using computing and information technology | Very little | 33 | 7 | 236 | 8.8 | 48,646 | 11.5 |
|  | Some | 110 | 23.2 | 607 | 22.6 | 106,757 | 25.2 |
|  | Quite a bit | 162 | 34.2 | 917 | 34.2 | 138,238 | 32.7 |
|  | Very much | 169 | 35.6 | 924 | 34.4 | 129,262 | 30.6 |
|  | Total | 474 | 100 | 2,684 | 100 | 422,903 | 100 |
| 12h. Working effectively with others | Very little | 29 | 6.1 | 115 | 4.2 | 34,379 | 8.1 |
|  | Some | 105 | 22.3 | 651 | 24.1 | 118,395 | 28 |
|  | Quite a bit | 179 | 38 | 1,007 | 37.3 | 154,337 | 36.5 |
|  | Very much | 158 | 33.5 | 928 | 34.4 | 116,010 | 27.4 |
|  | Total | 471 | 100 | 2,700 | $100$ | 423,121 | 100 |


|  |  | UHMC |  | UHCC |  | Nationwide |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item | Responses | Count | Percent | Count | Percent | Count | Percent |
| 12i. Learning effectively on your own | Very little | 19 | 4 | 113 | 4.2 | 25,165 | 5.9 |
|  | Some | 83 | 17.5 | 536 | 19.9 | 91,775 | 21.7 |
|  | Quite a bit | 168 | 35.7 | 1,034 | 38.4 | 163,719 | 38.7 |
|  | Very much | 202 | 42.8 | 1,012 | 37.6 | 142,551 | 33.7 |
|  | Total | 471 | 100 | 2,695 | 100 | 423,210 | 100 |
| 12j. Understanding yourself | Very little | 51 | 10.9 | 251 | 9.3 | 63,639 | 15.1 |
|  | Some | 97 | 20.5 | 690 | 25.6 | 113,949 | 27 |
|  | Quite a bit | 159 | 33.6 | 890 | 33 | 130,116 | 30.8 |
|  | Very much | 166 | 35.1 | 863 | 32 | 115,056 | 27.2 |
|  | Total | 474 | 100 | 2,694 | 100 | 422,760 | 100 |
| 12k. Understanding people of other racial and ethnic backgrounds | Very little | 47 | 9.9 | 290 | 10.8 | 82,267 | 19.5 |
|  | Some | 118 | 24.9 | 718 | 26.6 | 129,608 | 30.7 |
|  | Quite a bit | 149 | 31.4 | 888 | 33 | 118,520 | 28.1 |
|  | Very much | 160 | 33.8 | 798 | 29.6 | 91,612 | 21.7 |
|  | Total | 473 | 100 | 2,694 | 100 | 422,006 | 100 |
| 121. Developing a personal code of values and ethics | Very little | 68 | 14.6 | 355 | 13.2 | 84,089 | 19.9 |
|  | Some | 125 | 26.6 | 771 | 28.7 | 129,246 | 30.6 |
|  | Quite a bit | 142 | 30.3 | 847 | 31.5 | 119,296 | 28.3 |
|  | Very much | 134 | 28.5 | 715 | 26.6 | 89,618 | 21.2 |
|  | Total | 469 | 100 | 2,687 | 100 | 422,249 | 100 |
| 12 m . Contributing to the welfare of your community | Very little | 90 | 19 | 640 | 23.9 | 140,245 | 33.3 |
|  | Some | 164 | 34.7 | 908 | 33.8 | 145,290 | 34.5 |
|  | Quite a bit | 124 | 26.2 | 701 | 26.1 | 83,610 | 19.8 |
|  | Very much | 95 | 20.1 | 435 | 16.2 | 52,452 | 12.4 |
|  | Total | 471 | 100 | 2,685 | 100 | 421,597 | 100 |
| 12 n . Developing clearer career goals | Very little | 66 | 14 | 306 | 11.4 | 54,729 | 12.9 |
|  | Some | 100 | 21.3 | 730 | 27.2 | 109,539 | 25.9 |
|  | Quite a bit | 155 | 32.9 | 859 | 32 | 136,628 | 32.3 |
|  | Very much | 150 | 31.8 | 789 | 29.4 | 122,033 | 28.9 |
|  | Total | 471 | 100 | 2,685 | 100 | 422,929 | 100 |
| 120. Gaining information about career opportunities | Very little | 74 | 15.5 | 416 | 15.4 | 71,492 | 16.9 |
|  | Some | 119 | 25.1 | 763 | 28.3 | 117,934 | 27.8 |
|  | Quite a bit | 156 | 33 | 841 | 31.2 | 124,479 | 29.4 |
|  | Very much | 125 | 26.4 | 677 | 25.1 | 109,691 | 25.9 |
|  | Total | 474 | 100 | 2,696 | 100 | 423,596 | 100 |
| Item 13.1: How often do you use the following services at this college? |  |  |  |  |  |  |  |
| 13.1a. Academic advising/planning [SUPPORT] | Don't know/N.A. | 29 | 6.4 | 205 | 7.7 | 28,901 | 6.9 |
|  | Rarely/Never | 144 | 31.2 | 848 | 31.8 | 130,845 | 31.3 |
|  | Sometimes | 214 | 46.3 | 1,164 | 43.6 | 189,179 | 45.2 |
|  | Often | 74 | 16.1 | 452 | 16.9 | 69,584 | 16.6 |
|  | Total | 462 | 100 | 2,670 | 100 | 418,509 | 100 |
| 13.1b. Career counseling [SUPPORT] | Don't know/N.A. | 58 | 12.7 | 434 | 16.3 | 82,970 | 19.9 |
|  | Rarely/Never | 209 | 45.6 | 1,249 | 46.9 | 209,134 | 50.2 |
|  | Sometimes | 138 | 30.1 | 762 | 28.6 | 96,152 | 23.1 |
|  | Often | 53 | 11.6 | 216 | 8.1 | 28,391 | 6.8 |
|  | Total | 458 | 100 | 2,661 | 100 | 416,648 | 100 |
| 13.1c. Job placement assistance | Don't know/N.A. | 134 | 29.2 | 959 | 36.3 | 161,606 | 39.1 |
|  | Rarely/Never | 249 | 54.4 | 1,302 | 49.2 | 198,919 | 48.1 |
|  | Sometimes | 60 | 13 | 299 | 11.3 | 39,841 | 9.6 |
|  | Often | 15 | 3.3 | 84 | 3.2 | 13,215 | 3.2 |
|  | Total | 458 | 100 | 2,644 | $100$ | 413,581 | 100 |


|  |  | UHMC |  | UHCC |  | Nationwide |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item | Responses | Count | Percent | Count | Percent | Count | Percent |
| 13.1d. Peer or other tutoring [STUEFF] | Don't know/N.A. | 106 | 22.9 | 479 | 18.1 | 93,661 | 22.7 |
|  | Rarely/Never | 216 | 46.8 | 1,184 | 44.7 | 189,218 | 45.8 |
|  | Sometimes | 110 | 23.7 | 654 | 24.7 | 90,133 | 21.8 |
|  | Often | 30 | 6.6 | 332 | 12.5 | 40,209 | 9.7 |
|  | Total | 462 | 100 | 2,649 | 100 | 413,222 | 100 |
| 13.1e. Skill labs (writing, math, etc.) [STUEFF] | Don't know/N.A. | 81 | 17.8 | 493 | 18.6 | 83,583 | 20.3 |
|  | Rarely/Never | 173 | 37.8 | 1,068 | 40.3 | 152,797 | 37.1 |
|  | Sometimes | 130 | 28.3 | 687 | 25.9 | 104,792 | 25.4 |
|  | Often | 73 | 16 | 404 | 15.2 | 71,168 | 17.3 |
|  | Total | 457 | 100 | 2,653 | 100 | 412,340 | 100 |
| 13.1f. Child care | Don't know/N.A. | 242 | 52.9 | 1,463 | 55.2 | 228,191 | 55.3 |
|  | Rarely/Never | 195 | 42.6 | 1,052 | 39.7 | 161,650 | 39.2 |
|  | Sometimes | 14 | 3 | 77 | 2.9 | 12,938 | 3.1 |
|  | Often | 7 | 1.5 | 60 | 2.3 | 9,944 | 2.4 |
|  | Total | 457 | 100 | 2,652 | 100 | 412,723 | 100 |
| 13.1g. Financial aid advising | Don't know/N.A. | 73 | 16.1 | 510 | 19.2 | 73,296 | 17.7 |
|  | Rarely/Never | 155 | 34 | 1,005 | 37.8 | 129,148 | 31.3 |
|  | Sometimes | 135 | 29.7 | 736 | 27.6 | 132,101 | 32 |
|  | Often | 92 | 20.2 | 411 | 15.4 | 78,439 | 19 |
|  | Total | 455 | 100 | 2,663 | 100 | 412,984 | 100 |
| 13.1 h. Computer lab [STUEFF] | Don't know/N.A. | 57 | 12.4 | 434 | 16.3 | 52,778 | 12.8 |
|  | Rarely/Never | 144 | 31.3 | 832 | 31.3 | 109,019 | 26.4 |
|  | Sometimes | 133 | 29 | 771 | 29 | 127,627 | 30.9 |
|  | Often | 125 | 27.3 | 619 | 23.3 | 123,669 | 29.9 |
|  | Total | 460 | 100 | 2,656 | 100 | 413,094 | 100 |
| 13.1i. Student organizations | Don't know/N.A. | 142 | 31.1 | 846 | 32 | 139,062 | 33.9 |
|  | Rarely/Never | 209 | 45.8 | 1,246 | 47.1 | 187,604 | 45.7 |
|  | Sometimes | 81 | 17.7 | 384 | 14.5 | 57,025 | 13.9 |
|  | Often | 25 | 5.5 | 169 | 6.4 | 26,377 | 6.4 |
|  | Total | 458 | 100 | 2,645 | 100 | 410,067 | 100 |
| 13.1j. Transfer credit assistance | Don't know/N.A. | 179 | 38.7 | 892 | 33.5 | 137,234 | 33.2 |
|  | Rarely/Never | 193 | 41.6 | 1,048 | 39.4 | 159,240 | 38.5 |
|  | Sometimes | 69 | 15 | 537 | 20.2 | 83,905 | 20.3 |
|  | Often | 22 | 4.7 | 185 | 7 | 33,027 | 8 |
|  | Total | 463 | 100 | 2,663 | 100 | 413,407 | 100 |
| 13.1k. Services to students with disabilities | Don't know/N.A. | 265 | 57.2 | 1,390 | 52.4 | 224,460 | 54.2 |
|  | Rarely/Never | 142 | 30.6 | 999 | 37.7 | 146,178 | 35.3 |
|  | Sometimes | 31 | 6.6 | 136 | 5.1 | 23,012 | 5.6 |
|  | Often | 26 | 5.5 | 126 | 4.8 | 20,549 | 5 |
|  | Total | 463 | 100 | 2,650 | 100 | 414,199 | 100 |
| Item 13.2: How satisfied are you with the following services at this college? |  |  |  |  |  |  |  |
| 13.2a. Academic advising/planning | N.A. | 75 | 16.4 | 453 | 17.3 | 61,256 | 15 |
|  | Not at all | 42 | 9.1 | 169 | 6.4 | 37,250 | 9.1 |
|  | Somewhat | 191 | 41.7 | 1,125 | 42.9 | 171,173 | 42 |
|  | Very | 150 | 32.8 | 877 | 33.4 | 137,473 | 33.8 |
|  | Total | 458 | 100 | 2,624 | 100 | 407,152 | 100 |
| 13.2b. Career counseling | N.A. | 135 | 29.9 | 938 | 36.2 | 168,084 | 41.7 |
|  | Not at all | 61 | 13.4 | 258 | 10 | 49,126 | 12.2 |
|  | Somewhat | 146 | 32.4 | 805 | 31.1 | 111,506 | 27.6 |
|  | Very | 110 | 24.3 | 591 | 22.8 | 74,583 | 18.5 |
|  | Total | 452 | $100$ | 2,592 | $100$ | 403,299 | 100 |


|  |  | UHMC |  | UHCC |  | Nationwide |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item | Responses | Count | Percent | Count | Percent | Count | Percent |
| 13.2c. Job placement assistance | N.A. | 248 | 55.9 | 1,525 | 59.3 | 246,872 | 61.9 |
|  | Not at all | 66 | 15 | 305 | 11.9 | 51,523 | 12.9 |
|  | Somewhat | 87 | 19.6 | 501 | 19.5 | 66,497 | 16.7 |
|  | Very | 42 | 9.6 | 238 | 9.3 | 34,011 | 8.5 |
|  | Total | 444 | 100 | 2,569 | 100 | 398,903 | 100 |
| 13.2d. Peer or other tutoring | N.A. | 204 | 45.2 | 1,020 | 39.6 | 178,015 | 44.6 |
|  | Not at all | 59 | 13 | 177 | 6.9 | 34,936 | 8.7 |
|  | Somewhat | 92 | 20.4 | 720 | 28 | 99,452 | 24.9 |
|  | Very | 97 | 21.4 | 655 | 25.4 | 86,939 | 21.8 |
|  | Total | 451 | 100 | 2,572 | 100 | 399,342 | 100 |
| 13.2e. Skill labs (writing, math, etc.) | N.A. | 167 | 36.9 | 1,009 | 39.2 | 155,096 | 39 |
|  | Not at all | 47 | 10.3 | 190 | 7.4 | 27,323 | 6.9 |
|  | Somewhat | 129 | 28.3 | 749 | 29.1 | 113,578 | 28.6 |
|  | Very | 112 | 24.6 | 627 | 24.4 | 101,667 | 25.6 |
|  | Total | 454 | 100 | 2,576 | 100 | 397,665 | 100 |
| 13.2f. Child care | N.A. | 332 | 74.8 | 1,992 | 78.1 | 307,699 | 77.6 |
|  | Not at all | 53 | 11.9 | 210 | 8.2 | 37,294 | 9.4 |
|  | Somewhat | 27 | 6.1 | 207 | 8.1 | 30,528 | 7.7 |
|  | Very | 32 | 7.3 | 142 | 5.6 | 20,896 | 5.3 |
|  | Total | 444 | 100 | 2,553 | 100 | 396,417 | 100 |
| 13.2g. Financial aid advising | N.A. | 125 | 27.8 | 919 | 35.7 | 117,833 | 29.6 |
|  | Not at all | 56 | 12.6 | 273 | 10.6 | 47,435 | 11.9 |
|  | Somewhat | 125 | 27.9 | 694 | 27 | 112,715 | 28.3 |
|  | Very | 142 | 31.8 | 686 | 26.7 | 120,758 | 30.3 |
|  | Total | 449 | 100 | 2,571 | 100 | 398,742 | 100 |
| 13.2h. Computer lab | N.A. | 107 | 24.1 | 753 | 29.2 | 91,950 | 23.1 |
|  | Not at all | 30 | 6.8 | 141 | 5.5 | 21,123 | 5.3 |
|  | Somewhat | 119 | 26.8 | 710 | 27.5 | 113,180 | 28.4 |
|  | Very | 188 | 42.3 | 975 | 37.8 | 172,625 | 43.3 |
|  | Total | 445 | 100 | 2,580 | 100 | 398,878 | 100 |
| 13.2i. Student organizations | N.A. | 225 | 50.6 | 1,354 | 53.1 | 223,073 | 56.5 |
|  | Not at all | 53 | 11.9 | 216 | 8.5 | 38,589 | 9.8 |
|  | Somewhat | 101 | 22.7 | 666 | 26.1 | 84,437 | 21.4 |
|  | Very | 66 | 14.9 | 315 | 12.4 | 48,581 | 12.3 |
|  | Total | 445 | 100 | 2,551 | 100 | 394,680 | 100 |
| 13.2j. Transfer credit assistance | N.A. | 237 | 52.7 | 1,295 | 50.4 | 199,109 | 50 |
|  | Not at all | 62 | 13.7 | 252 | 9.8 | 43,416 | 10.9 |
|  | Somewhat | 94 | 20.9 | 626 | 24.3 | 89,885 | 22.6 |
|  | Very | 57 | 12.7 | 398 | 15.5 | 65,859 | 16.5 |
|  | Total | 450 | 100 | 2,571 | 100 | 398,269 | 100 |
| 13.2k. Services to students with disabilities | N.A. | 310 | 69.3 | 1,833 | 71.5 | 287,772 | 72.4 |
|  | Not at all | 38 | 8.4 | 166 | 6.5 | 29,195 | 7.3 |
|  | Somewhat | 51 | 11.4 | 302 | 11.8 | 40,337 | 10.2 |
|  | Very | 49 | 10.9 | 261 | 10.2 | 40,051 | 10.1 |
|  | Total | 447 | 100 | 2,562 | 100 | 397,355 | 100 |
| Item 13.3: How important are the following services to you at this college? |  |  |  |  |  |  |  |
| 13.3a. Academic advising/planning | Not at all | 34 | 7.7 | 151 | 5.8 | 32,437 | 8 |
|  | Somewhat | 106 | 23.8 | 660 | 25.4 | 101,385 | 25.1 |
|  | Very | 306 | 68.5 | 1,790 | 68.8 | 270,207 | 66.9 |
|  | Total | 447 | 100 | 2,601 | 100 | 404,029 | 100 |


|  |  | UHMC |  | UHCC |  | Nationwide |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item | Responses | Count | Percent | Count | Percent | Count | Percent |
| 13.3b. Career counseling | Not at all | 56 | 12.7 | 338 | 13.1 | 75,535 | 18.9 |
|  | Somewhat | 116 | 26.3 | 681 | 26.4 | 114,380 | 28.6 |
|  | Very | 271 | 61.1 | 1,559 | 60.5 | 209,393 | 52.4 |
|  | Total | 443 | 100 | 2,578 | 100 | 399,308 | 100 |
| 13.3c. Job placement assistance | Not at all | 117 | 26.4 | 628 | 24.7 | 119,952 | 30.4 |
|  | Somewhat | 153 | 34.4 | 854 | 33.6 | 116,191 | 29.4 |
|  | Very | 174 | 39.3 | 1,063 | 41.8 | 158,570 | 40.2 |
|  | Total | 444 | 100 | 2,545 | 100 | 394,713 | 100 |
| 13.3d. Peer or other tutoring | Not at all | 112 | 25.4 | 403 | 15.8 | 94,944 | 24 |
|  | Somewhat | 143 | 32.3 | 821 | 32.2 | 124,858 | 31.6 |
|  | Very | 187 | 42.3 | 1,328 | 52 | 175,140 | 44.3 |
|  | Total | 442 | 100 | 2,551 | 100 | 394,941 | 100 |
| 13.3e. Skill labs (writing, math, etc.) | Not at all | 104 | 23.6 | 414 | 16.2 | 84,456 | 21.5 |
|  | Somewhat | 131 | 29.7 | 834 | 32.6 | 122,725 | 31.2 |
|  | Very | 206 | 46.7 | 1,313 | 51.3 | 185,973 | 47.3 |
|  | Total | 440 | 100 | 2,560 | 100 | 393,155 | 100 |
| 13.3f. Child care | Not at all | 215 | 48.8 | 1,047 | 41.4 | 203,867 | 52 |
|  | Somewhat | 85 | 19.4 | 583 | 23.1 | 75,779 | 19.3 |
|  | Very | 141 | 31.9 | 899 | 35.5 | 112,296 | 28.7 |
|  | Total | 441 | 100 | 2,529 | 100 | 391,942 | 100 |
| 13.3g. Financial aid advising | Not at all | 66 | 14.9 | 381 | 14.9 | 67,069 | 17 |
|  | Somewhat | 72 | 16.3 | 533 | 20.8 | 72,720 | 18.4 |
|  | Very | 304 | 68.8 | 1,648 | 64.3 | 255,327 | 64.6 |
|  | Total | 441 | 100 | 2,563 | 100 | 395,115 | 100 |
| 13.3h. Computer lab | Not at all | 71 | 16.3 | 355 | 14 | 59,239 | 15 |
|  | Somewhat | 113 | 25.7 | 727 | 28.6 | 106,815 | 27 |
|  | Very | 254 | 57.9 | 1,461 | 57.4 | 229,243 | 58 |
|  | Total | 438 | 100 | 2,543 | 100 | 395,298 | 100 |
| 13.3i. Student organizations | Not at all | 143 | 32.6 | 683 | 27 | 140,570 | 36 |
|  | Somewhat | 179 | 40.8 | 993 | 39.2 | 141,172 | 36.2 |
|  | Very | 117 | 26.7 | 856 | 33.8 | 108,514 | 27.8 |
|  | Total | 438 | 100 | 2,532 | 100 | 390,256 | 100 |
| 13.3j. Transfer credit assistance | Not at all | 140 | 31.9 | 480 | 18.8 | 98,832 | 25.1 |
|  | Somewhat | 85 | 19.5 | 586 | 23 | 89,578 | 22.7 |
|  | Very | 213 | 48.6 | 1,482 | 58.2 | 205,798 | 52.2 |
|  | Total | 438 | 100 | 2,548 | 100 | 394,208 | 100 |
| 13.3k. Services to students with disabilities | Not at all | 148 | 33.6 | 742 | 29.2 | 146,809 | 37.3 |
|  | Somewhat | 76 | 17.1 | 468 | 18.4 | 62,295 | 15.8 |
|  | Very | 218 | 49.3 | 1,335 | 52.5 | 184,194 | 46.8 |
|  | Total | 442 | 100 | 2,545 | 100 | 393,297 | 100 |
| Item 14: How likely is it that the following issues would cause you to withdraw from class or from this college? |  |  |  |  |  |  |  |
| 14a. Working full-time | Not likely | 149 | 31.1 | 789 | 29.2 | 160,758 | 37.9 |
|  | Somewhat likely | 106 | 22.2 | 614 | 22.7 | 92,134 | 21.7 |
|  | Likely | 95 | 19.9 | 604 | 22.4 | 78,798 | 18.6 |
|  | Very likely | 128 | 26.7 | 695 | 25.7 | 91,930 | 21.7 |
|  | Total | 478 | 100 | 2,702 | 100 | 423,620 | 100 |
| 14b. Caring for dependents | Not likely | 197 | 41.7 | 1,027 | 38.1 | 202,555 | 48 |
|  | Somewhat likely | 106 | 22.5 | 652 | 24.2 | 95,977 | 22.7 |
|  | Likely | 91 | 19.3 | 568 | 21.1 | 70,232 | 16.6 |
|  | Very likely | 79 | 16.6 | 446 | 16.6 | 53,523 | 12.7 |
|  | Total | 473 | 100 | 2,694 | 100 | 422,287 | 100 |


|  |  | UHMC |  | UHCC |  | Nationwide |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item | Responses | Count | Percent | Count | Percent | Count | Percent |
| 14c. Academically unprepared | Not likely | 257 | 54.7 | 1,237 | 46.1 | 232,650 | 55.3 |
|  | Somewhat likely | 114 | 24.2 | 785 | 29.3 | 101,901 | 24.2 |
|  | Likely | 63 | 13.4 | 405 | 15.1 | 54,054 | 12.8 |
|  | Very likely | 36 | 7.7 | 255 | 9.5 | 32,319 | 7.7 |
|  | Total | 471 | 100 | 2,681 | 100 | 420,924 | 100 |
| 14d. Lack of finances | Not likely | 112 | 23.5 | 611 | 22.7 | 125,347 | 29.7 |
|  | Somewhat likely | 98 | 20.5 | 599 | 22.2 | 95,915 | 22.7 |
|  | Likely | 100 | 21 | 545 | 20.2 | 82,437 | 19.5 |
|  | Very likely | 167 | 35 | 940 | 34.9 | 118,181 | 28 |
|  | Total | 476 | 100 | 2,695 | 100 | 421,880 | 100 |
| 14e. Transfer to a 4-year college or university | Not likely | 177 | 37.4 | 749 | 27.9 | 141,635 | 33.5 |
|  | Somewhat likely | 98 | 20.7 | 542 | 20.2 | 75,936 | 18 |
|  | Likely | 81 | 17 | 570 | 21.2 | 77,316 | 18.3 |
|  | Very likely | 118 | 24.8 | 825 | 30.7 | 127,420 | 30.2 |
|  | Total | 474 | 100 | 2,685 | 100 | 422,308 | 100 |
| Item 15 |  |  |  |  |  |  |  |
| 15. How supportive are your friends of your attending this college? | Not very | 25 | 5.3 | 90 | 3.3 | 17,439 | 4.1 |
|  | Somewhat | 69 | 14.5 | 491 | 18.1 | 76,943 | 18.1 |
|  | Quite a bit | 135 | 28.5 | 809 | 29.9 | 117,003 | 27.6 |
|  | Extremely | 245 | 51.7 | 1,315 | 48.6 | 212,599 | 50.1 |
|  | Total | 474 | 100 | 2,705 | 100 | 423,984 | 100 |
| Item 16 |  |  |  |  |  |  |  |
| 16. How supportive is your immediate family of your attending this college? | Not very | 18 | 3.8 | 92 | 3.4 | 12,511 | 3 |
|  | Somewhat | 42 | 8.8 | 350 | 13 | 44,415 | 10.5 |
|  | Quite a bit | 87 | 18.5 | 575 | 21.3 | 81,502 | 19.3 |
|  | Extremely | 326 | 68.9 | 1,684 | 62.3 | 284,032 | 67.2 |
|  | Total | 472 | 100 | 2,701 | 100 | 422,460 | 100 |
| Item 17: Indicate which of the following are your reasons/goals for attending this college. |  |  |  |  |  |  |  |
| 17a. Complete a certificate program | Not a goal | 164 | 35.3 | 1,048 | 39.4 | 194,931 | 47.2 |
|  | Secondary goal | 120 | 25.9 | 722 | 27.1 | 88,682 | 21.5 |
|  | Primary goal | 180 | 38.8 | 892 | 33.5 | 129,236 | 31.3 |
|  | Total | 464 | 100 | 2,663 | 100 | 412,849 | 100 |
| 17b. Obtain an associate degree | Not a goal | 89 | 18.9 | 396 | 14.7 | 65,488 | 15.7 |
|  | Secondary goal | 99 | 21.1 | 625 | 23.3 | 87,900 | 21 |
|  | Primary goal | 281 | 59.9 | 1,665 | 62 | 264,646 | 63.3 |
|  | Total | 470 | 100 | 2,686 | 100 | 418,034 | 100 |
| 17c. Transfer to a 4-year college or university | Not a goal | 136 | 29.1 | 462 | 17.3 | 99,892 | 23.9 |
|  | Secondary goal | 137 | 29.3 | 680 | 25.4 | 92,323 | 22.1 |
|  | Primary goal | 194 | 41.6 | 1,533 | 57.3 | 225,621 | 54 |
|  | Total | 467 | 100 | 2,675 | 100 | 417,835 | 100 |
| 17d. Obtain or update job-related skills | Not a goal | 92 | 19.9 | 545 | 20.6 | 106,273 | 25.6 |
|  | Secondary goal | 121 | 26.2 | 797 | 30.1 | 117,821 | 28.4 |
|  | Primary goal | 250 | 53.9 | 1,308 | 49.4 | 190,869 | 46 |
|  | Total | 464 | 100 | 2,649 | 100 | 414,963 | 100 |
| 17e. Self-improvement/personal enjoyment | Not a goal | 75 | 16.2 | 508 | 19.1 | 99,940 | 24 |
|  | Secondary goal | 138 | 29.7 | 838 | 31.4 | 141,725 | 34 |
|  | Primary goal | 253 | 54.1 | 1,319 | 49.5 | 175,398 | 42.1 |
|  | Total | 466 | 100 | 2,665 | 100 | 417,063 | 100 |
| 17f. Change careers | Not a goal | 230 | 49.7 | 1,434 | 53.8 | 238,682 | 57.3 |
|  | Secondary goal | 112 | 24.1 | 570 | 21.4 | 68,699 | 16.5 |
|  | Primary goal | 121 | 26.2 | 660 | 24.8 | 109,521 | 26.3 |
|  | Total | 464 | 100 | 2,663 | 100 | 416,902 | 100 |


|  |  | UHMC |  | UHCC |  | Nationwide |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item | Responses | Count | Percent | Count | Percent | Count | Percent |
| Item 18: Indicate which of the following are sources you use to pay your tuition at this college. |  |  |  |  |  |  |  |
| 18a. My own income/savings | Not a source | 125 | 26.6 | 775 | 28.8 | 140,361 | 33.5 |
|  | Minor source | 151 | 32.1 | 855 | 31.8 | 132,801 | 31.7 |
|  | Major source | 193 | 41.3 | 1,058 | 39.3 | 145,880 | 34.8 |
|  | Total | 469 | 100 | 2,688 | 100 | 419,042 | 100 |
| 18b. Parent or spouse/significant other's income/savings | Not a source | 224 | 48.1 | 1,167 | 43.5 | 219,911 | 52.7 |
|  | Minor source | 93 | 19.9 | 512 | 19.1 | 81,454 | 19.5 |
|  | Major source | 149 | 32 | 1,003 | 37.4 | 116,092 | 27.8 |
|  | Total | 466 | 100 | 2,682 | 100 | 417,457 | 100 |
| 18c. Employer contributions | Not a source | 393 | 85.3 | 2,282 | 85.8 | 358,792 | 86.7 |
|  | Minor source | 41 | 8.8 | 226 | 8.5 | 31,650 | 7.6 |
|  | Major source | 27 | 5.9 | 152 | 5.7 | 23,296 | 5.6 |
|  | Total | 461 | 100 | 2,660 | 100 | 413,737 | 100 |
| 18d. Grants \& scholarships | Not a source | 187 | 39.9 | 1,381 | 51.5 | 181,932 | 43.5 |
|  | Minor source | 97 | 20.7 | 354 | 13.2 | 59,170 | 14.2 |
|  | Major source | 185 | 39.4 | 944 | 35.2 | 177,035 | 42.3 |
|  | Total | 469 | 100 | 2,680 | 100 | 418,136 | 100 |
| 18e. Student loans (bank, etc.) | Not a source | 294 | 63.4 | 2,033 | 75.9 | 278,617 | 66.8 |
|  | Minor source | 55 | 11.8 | 275 | 10.3 | 39,895 | 9.6 |
|  | Major source | 115 | 24.8 | 369 | 13.8 | 98,334 | 23.6 |
|  | Total | 464 | 100 | 2,678 | 100 | 416,846 | 100 |
| 18f. Public assistance | Not a source | 401 | 85.9 | 2,358 | 88.3 | 354,958 | 85.4 |
|  | Minor source | 33 | 7.1 | 150 | 5.6 | 25,750 | 6.2 |
|  | Major source | 32 | 7 | 164 | 6.1 | 35,091 | 8.4 |
|  | Total | 466 | 100 | 2,672 | 100 | 415,798 | 100 |
| Item 19: Since high school, which of the following types of schools have you attended other than the one you are now attending? |  |  |  |  |  |  |  |
| 19. Proprietary (private) school or training program | No response | 438 | 90 | 2,487 | 90.1 | 404,330 | 93.2 |
|  | Response | 49 | 10 | 274 | 9.9 | 29,471 | 6.8 |
|  | Total | 487 | 100 | 2,761 | 100 | 433,801 | 100 |
| 19. Public vocational-technical school | No response | 448 | 92 | 2,536 | 91.8 | 397,280 | 91.6 |
|  | Response | 39 | 8 | 225 | 8.2 | 36,521 | 8.4 |
|  | Total | 487 | 100 | 2,761 | 100 | 433,801 | 100 |
| 19. Another community or technical college | No response | 397 | 81.5 | 2,028 | 73.4 | 346,976 | 80 |
|  | Response | 90 | 18.5 | 733 | 26.6 | 86,825 | 20 |
|  | Total | 487 | 100 | 2,761 | 100 | 433,801 | 100 |
| 19. 4-year college or university | No response | 392 | 80.5 | 2,199 | 79.7 | 346,986 | 80 |
|  | Response | 95 | 19.5 | 562 | 20.3 | 86,815 | 20 |
|  | Total | 487 | 100 | 2,761 | 100 | 433,801 | 100 |
| 19. None | No response | 217 | 44.5 | 1,470 | 53.2 | 200,299 | 46.2 |
|  | Response | 270 | 55.5 | 1,291 | 46.8 | 233,502 | 53.8 |
|  | Total | 487 | 100 | 2,761 | 100 | 433,801 | 100 |
| Item 20 |  |  |  |  |  |  |  |
| 20. When do you plan to take classes at this college again? | I will accomplish my goal(s) this term and will not be returning | 51 | 10.7 | 412 | 15.2 | 61,600 | 14.6 |
|  | I have no current plan to return | 15 | 3.2 | 137 | 5.1 | 22,073 | 5.2 |
|  | Within the next 12 months | 315 | 65.9 | 1,613 | 59.6 | 269,212 | 63.6 |
|  | Uncertain | 97 | 20.2 | 545 | 20.1 | 70,362 | 16.6 |
|  | Total | 478 | 100 | 2,706 | 100 | 423,246 | 100 |


|  |  | UHMC |  | UHCC |  | Nationwide |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item | Responses | Count | Percent | Count | Percent | Count | Percent |
| Item 21 |  |  |  |  |  |  |  |
| 21. At this college, in what range is your overall college grade average? | Pass/fail classes only | 8 | 1.7 | 29 | 1.1 | 3,119 | 0.7 |
|  | Do not have a GPA at UHMC | 10 | 2.1 | 62 | 2.3 | 8,176 | 1.9 |
|  | C- or lower | 9 | 1.9 | 81 | 3 | 10,800 | 2.6 |
|  | C | 23 | 4.8 | 219 | 8.2 | 29,433 | 7 |
|  | B- to $\mathrm{C}+$ | 84 | 17.7 | 531 | 19.8 | 82,284 | 19.5 |
|  | B | 108 | 22.7 | 571 | 21.2 | 93,880 | 22.3 |
|  | A- to $\mathrm{B}_{+}$ | 144 | 30.4 | 764 | 28.4 | 128,542 | 30.5 |
|  | A | 89 | 18.7 | 429 | 16 | 65,157 | 15.5 |
|  | Total | 474 | 100 | 2,687 | 100 | 421,391 | 100 |
| Item 22 |  |  |  |  |  |  |  |
| 22. When do you most frequently take classes at this college? | Day (morning/afternoon) | 367 | 79.1 | 2,476 | 91.8 | 326,476 | 78 |
|  | Evening classes | 96 | 20.7 | 210 | 7.8 | 90,215 | 21.5 |
|  | Weekend classes | 0 | 0.1 | 10 | 0.4 | 2,033 | 0.5 |
|  | Total | 464 | 100 | 2,695 | 100 | 418,724 | 100 |
| Item 23 |  |  |  |  |  |  |  |
| 23. How many total credit hours have you earned at this college, not counting the courses you are currently taking this term? | None | 48 | 10.2 | 298 | 11.1 | 42,903 | 10.2 |
|  | 1-14 credits | 133 | 28.1 | 925 | 34.3 | 133,434 | 31.7 |
|  | 15-29 credits | 96 | 20.4 | 541 | 20.1 | 94,758 | 22.5 |
|  | 30-44 credits | 87 | 18.3 | 373 | 13.8 | 60,430 | 14.4 |
|  | 45-60 credits | 63 | 13.3 | 327 | 12.1 | 50,229 | 11.9 |
|  | Over 60 credits | 46 | 9.6 | 229 | 8.5 | 39,338 | 9.3 |
|  | Total | 474 | 100 | 2,693 | 100 | 421,091 | 100 |
| Item 24: At what other types of institutions are you taking classes this term? |  |  |  |  |  |  |  |
| 24. None | No response | 83 | 17.1 | 527 | 19.1 | 56,493 | 13 |
|  | Response | 404 | 82.9 | 2,234 | 80.9 | 377,308 | 87 |
|  | Total | 487 | 100 | 2,761 | 100 | 433,801 | 100 |
| 24. High school | No response | 475 | 97.6 | 2,694 | 97.6 | 422,154 | 97.3 |
|  | Response | 12 | 2.4 | 67 | 2.4 | 11,647 | 2.7 |
|  | Total | 487 | 100 | 2,761 | 100 | 433,801 | 100 |
| 24. Vocational/technical school | No response | 481 | 98.8 | 2,733 | 99 | 429,491 | 99 |
|  | Response | 6 | 1.2 | 28 | 1 | 4,310 | 1 |
|  | Total | 487 | 100 | 2,761 | 100 | 433,801 | 100 |
| 24. Another community or technical college | No response | 466 | 95.8 | 2,581 | 93.5 | 422,064 | 97.3 |
|  | Response | 21 | 4.2 | 180 | 6.5 | 11,737 | 2.7 |
|  | Total | 487 | 100 | 2,761 | 100 | 433,801 | 100 |
| 24. 4-year college/university | No response | 466 | 95.7 | 2,609 | 94.5 | 419,883 | 96.8 |
|  | Response | 21 | 4.3 | 152 | 5.5 | 13,918 | 3.2 |
|  | Total | 487 | 100 | 2,761 | 100 | 433,801 | 100 |
| 24. Other | No response | 465 | 95.6 | 2,664 | 96.5 | 421,088 | 97.1 |
|  | Response | 22 | 4.4 | 97 | 3.5 | 12,713 | 2.9 |
|  | Total | 487 | 100 | 2,761 | 100 | 433,801 | 100 |
| Item 25 |  |  |  |  |  |  |  |
| 25. How many classes are you presently taking at other institutions? | None | 398 | 83 | 2,117 | 77.9 | 357,616 | 84.2 |
|  | 1 class | 27 | 5.6 | 177 | 6.5 | 14,948 | 3.5 |
|  | 2 classes | 27 | 5.7 | 144 | 5.3 | 18,091 | 4.3 |
|  | 3 classes | 12 | 2.5 | 129 | 4.7 | 14,609 | 3.4 |
|  | 4 classes or more | 15 | 3.2 | 149 | 5.5 | 19,694 | 4.6 |
|  | Total | 480 | 100 | 2,717 | 100 | 424,959 | 100 |
| Item 26 |  |  |  |  |  |  |  |
| 26. Would you recommend this college to a friend or family member? | Yes | 459 | 95.5 | 2,592 | 95.7 | 396,436 | 93.5 |
|  | No | 22 | 4.5 | 118 | 4.3 | 27,550 | 6.5 |
|  | Total | 481 | 100 | 2,710 | 100 | 423,986 | 100 |


|  |  | UHMC |  | UHCC |  | Nationwide |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item | Responses | Count | Percent | Count | Percent | Count | Percent |
| Item 27 |  |  |  |  |  |  |  |
| 27. How would you evaluate your entire educational experience at this college? | Poor | 3 | 0.5 | 32 | 1.2 | 6,839 | 1.6 |
|  | Fair | 61 | 12.7 | 311 | 11.5 | 60,667 | 14.3 |
|  | Good | 243 | 50.5 | 1,441 | 53.1 | 225,391 | 53 |
|  | Excellent | 175 | 36.3 | 931 | 34.3 | 132,055 | 31.1 |
|  | Total | 481 | 100 | 2,715 | 100 | 424,953 | 100 |
| Item 28 |  |  |  |  |  |  |  |
| 28. Do you have children who live with you? | Yes | 131 | 27.4 | 678 | 25 | 114,485 | 27 |
|  | No | 347 | 72.6 | 2,040 | 75 | 309,486 | 73 |
|  | Total | 479 | 100 | 2,718 | 100 | 423,971 | 100 |
| Item 31 |  |  |  |  |  |  |  |
| 31. Are you married? | Yes | 89 | 18.5 | 359 | 13.2 | 71,261 | 16.8 |
|  | No | 392 | 81.5 | 2,352 | 86.8 | 353,326 | 83.2 |
|  | Total | 481 | 100 | 2,711 | 100 | 424,588 | 100 |
| Item 32 |  |  |  |  |  |  |  |
| 32. Is English your native (first) language? | Yes | 390 | 81.1 | 2,224 | 81.8 | 355,431 | 83.7 |
|  | No | 91 | 18.9 | 495 | 18.2 | 69,375 | 16.3 |
|  | Total | 481 | 100 | 2,719 | 100 | 424,806 | 100 |
| Item 35 |  |  |  |  |  |  |  |
| 35. What is the highest academic credential you have earned? | None | 11 | 2.4 | 80 | 3 | 11,130 | 2.7 |
|  | High school diploma, or GED | 344 | 72.3 | 2,018 | 74.8 | 314,971 | 75.1 |
|  | Vocational-technical certificate | 29 | 6 | 184 | 6.8 | 37,420 | 8.9 |
|  | Associate degree | 49 | 10.3 | 244 | 9 | 32,081 | 7.7 |
|  | Bachelor's degree | 35 | 7.4 | 152 | 5.6 | 18,974 | 4.5 |
|  | Master/doctoral/professional degree | 7 | 1.6 | 21 | 0.8 | 4,667 | 1.1 |
|  | Total | 476 | 100 | 2,699 | 100 | 419,241 | 100 |
| Item 36: What is the highest level of education obtained by your: |  |  |  |  |  |  |  |
| 36. Mother | Not a high school graduate | 40 | 9.2 | 215 | 8.6 | 52,121 | 13.5 |
|  | High school diploma or GED | 124 | 28.8 | 724 | 29.1 | 106,310 | 27.4 |
|  | Some college, did not complete degree | 68 | 15.8 | 428 | 17.2 | 63,820 | 16.5 |
|  | Associate degree | 52 | 12 | 287 | 11.5 | 48,941 | 12.6 |
|  | Bachelor's degree | 84 | 19.5 | 437 | 17.5 | 59,656 | 15.4 |
|  | Master's degree/1st professional | 20 | 4.7 | 192 | 7.7 | 27,895 | 7.2 |
|  | Doctorate degree | 6 | 1.5 | 20 | 0.8 | 4,186 | 1.1 |
|  | Unknown | 36 | 8.5 | 189 | 7.6 | 24,453 | 6.3 |
|  | Total | 430 | 100 | 2,492 | 100 | 387,383 | 100 |
| 36. Father | Not a high school graduate | 65 | 14.9 | 277 | 10.9 | 65,145 | 16.6 |
|  | High school diploma or GED | 123 | 28.4 | 824 | 32.4 | 117,350 | 29.9 |
|  | Some college, did not complete degree | 77 | 17.7 | 374 | 14.7 | 54,894 | 14 |
|  | Associate degree | 31 | 7.1 | 239 | 9.4 | 32,053 | 8.2 |
|  | Bachelor's degree | 48 | 11.1 | 383 | 15.1 | 51,702 | 13.2 |
|  | Master's degree/1st professional | 28 | 6.5 | 159 | 6.3 | 25,745 | 6.6 |
|  | Doctorate degree | 9 | 2 | 48 | 1.9 | 7,940 | 2 |
|  | Unknown | 53 | 12.3 | 239 | 9.4 | 37,959 | 9.7 |
|  | Total | 434 | 100 | 2,542 | 100 | 392,788 | 100 |

[^0]The following report details the assessment of student leader knowledge after they have taken the online training. The post-training assessment was conducted during 3-on-1 meetings with SALP Student Organization Advisors and we hope to use the responses to pinpoint deficiencies and make alterations for the upcoming academic year. In doing so, the Student Organization Advising team completes both the assessment loop and the program evaluation for the online training.

## Online Training Learning Outcomes:

- Student leaders will be able to articulate the mission of their organization.
- Student leaders will reflect on potential risks that could impact their student organization.
- Student leaders will learn about of the role of their SALP Advisor.
- Student leaders will learn about student group budget tiers, budget caps, and base operating budgets.
- Student leaders will learn about the funding structure for PSU Fee Funded Areas (OBC, SALP, SFC).
- Students will learn about the OBC guidelines as they relate to budget and travel requests.
- Student leaders will learn about other sources of funding for student groups.
- Student leaders will learn about maintaining active student group status throughout the year.

1. What is the purpose/mission of your group and how does it manifest in what you plan and do?

2. What potential risk issues could come from your group's mission/purpose/activities (travel, alcohol)?

3. What plans does your group have for the year?

4. As a student leader, what is your understanding of the Advisor's role in working with student leaders and groups?

5. What is SET and how can your group access it?

6. What is Speaker's Board and how can you group access it?

7. What are some of the resources available to your group through SALP?

8. What are the differences between SFC, SALP, and the OBC ?

9. What is the difference between a budget and a budget cap?

10. What is the difference between a budget request and a request to spend money?

11. How do you go about submitting budget requests and requests to spend money?

12. What is your understanding of how your group can spend the $\$ 2600$ travel cap ( $\$ 2100$ on travel and $\$ 500$ on fees)?

13. What are the requirements to maintain your student group status throughout the year and into next year?


## Areas of Improvement for 2016-17 (less than 50\% of responses in the "good" category.

- Group risk (might remove)
- Information on Speaker's Board and SET
- SALP resources available to student groups
- Differences between SFC, OBC, and SALP
- How to submit budgets and requests to spend money
- Travel and how the money can be spent
- How to maintain active status throughout the year


[^0]:    *The UHCC group and nationwide comparison groups EXCLUDE UHMC.

